From: Gary Heine/=TMS/Toyota. Sent:3/30/2008 6:09 PM.

To: [ - ] Craig Erickson/=TMS/Toyota@Toyota.

Cc: [ - ] Greg Bryan/=TMS/Toyota@toyota;Matt Allen/=TMS/Toyota@toyota;Mike

Robinson/=Mobile/Toyota@Toyota.

Bcc: [ - ]

F-310 381 7783

Subject: Re: Rough idle PQS comments.

Yes I hear you and CQEC keeps telling us there is no problem. And look on the positive side all the engines started without any MIL ON

Regards, Gary Heine Quality Assurance Powertrain Manager Toyota Customer Services Division O- 310 468 2521 C- 310 977 0860

Craig Erickson/TMS/Toyota 03/27/2008 03:00 PM To Gary Heine/TMS/Toyota@Toyota cc Matt Allen/TMS/Toyota@Toyota, Greg Bryan/TMS/Toyota@Toyota Subject Rough idle PQS comments

FYI - some are quite interesting.

Regards,

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